

Foreword

It is unacceptable that in 2010 there are people in the capital that still find themselves sleeping rough on the streets. In Haringey, despite a relatively low street count in 2009 it is clear that there is still a problem with rough sleeping and more work needs to be done. Our vision is to make sure that we have no-one sleeping rough on the streets of Haringey by 2012.

Rough sleepers in Haringey are among the most vulnerable groups in the Borough, many have high support needs resulting from dependence on alcohol and drugs or have mental health issues. Whilst we need a zero tolerance approach to tackling rough sleeping we must ensure that effective support networks are in place to help former rough sleepers sustain accommodation in the long term.

Over the next two years this strategy will ensure that these issues are addressed and that effective partnerships are sustained to meet the vision of this strategy.



Cllr John Bevan
Cabinet Member for Housing

Contents

Introduction and overview.....	3
Scope of the Strategy	3
How we produced this strategy	4
Consultation on the strategy	4
The National Context	5
Our Context – the situation in Haringey	6
Who lives in Haringey?	6
Housing in Haringey.....	6
Rough sleeping in Haringey.....	6
Current Resources in Haringey.....	7
Links with other Strategies	8
Outcomes.....	9
What are our priorities and how are we going to achieve them	9
How we will implement and monitor this strategy	11
Action Plan	13

Introduction and overview

Since the publication of the Government's first strategy to tackle rough sleeping, 'Coming in From the Cold' in 1999, there has been a sustained reduction in the numbers of rough sleepers. However, despite this reduction there are still significant numbers who find themselves sleeping on the streets.

In 2008 the Government launched its new strategy, 'No One Left Out', with a vision to end rough sleeping by 2012, a target that has been adopted for London in the Mayor's Housing Strategy.

This Strategy will be led by the Integrated Housing Board (part of Haringey's Strategic Partnership). Through delivery of this strategy the Haringey Strategic Partnership and its partners will provide a coordinated approach to tackling rough sleeping in the Borough. Over the next two years we will work together to reduce and sustain the numbers of people sleeping rough on the streets of Haringey to as close to zero as possible by 2012 in line with the Government's target³.

Scope of the Strategy

To meet our vision we will adopt through this strategy an assertive 'zero tolerance' approach to rough sleeping. We will seek with partners to tailor solutions so that they have maximum impact on the number of people sleeping rough in Haringey.

The CLG have defined rough sleepers into three categories:

- **Flow:** People who move onto the streets for the first time in the year and are not seen in subsequent years
- **Stock:** People who were sleeping rough in the previous year as well as the one in which the analysis is being undertaken. The stock group are those entrenched rough sleepers that are most at risk and typically hardest to get off the streets
- **Returns:** People who have been seen previously on the streets but not in the preceding year. The CLG are trying to understand why people who leave hostels return to the street. Move on is extremely important for returnees. It has been researched that if they stay in a hostel or supported housing unit for too long they are less likely to sustain their place

³ No One Left Out – Communities ending rough sleeping, Communities and Local Government (2008)

How we produced this strategy

This strategy has been developed by the Integrated Housing Board, a theme board of the Haringey Strategic Partnership and is a sub-strategy of the Housing Strategy 2009-19 and Haringey's Homelessness Strategy 2008-11.

We recognise that tackling the enduring problem of rough sleeping needs effective, sustained cooperation between a wide range of organisations. In the development of this strategy we sought to be as inclusive as possible and engaged with numerous organisations including; providers of outreach services, health services, the voluntary sector and rough sleepers. All partners are committed to ending rough sleeping in the borough and ultimately finding suitable long term solutions for Haringey's rough sleepers.

In the development of this Strategy we have used the Communities and Local Governments Self Assessment Health check. This was designed to help local housing authorities and their partners review what arrangements, interventions and services are in place and to assess the current capability to prevent and tackle existing levels of rough sleeping and explore the need for additional interventions. The outcomes of the Self Assessment along with feedback from our consultation with partners have been directly fed into the Strategy Action Plan.

Consultation on the strategy

Throughout the development of this Strategy, we have consulted with a wide range of groups, organisations and residents to make sure that we have identified all of the issues and formulate a responsive action plan. Over the last six months we have:-

- Consulted following the Council's Consultation Framework and Haringey's Compact agreement
- Held a regular multi-agency rough sleepers strategy steering group
- Held a Rough Sleeper's consultation event
- Circulated the draft strategy at the Supporting people partnership board
- Consulted the public between February and April 2010 by posting the strategy on the Council's website.

A separate report on the findings of the consultation has been produced and is available on Haringey Council's website.

The National Context

Since the publication of the Government's strategy on tackling rough sleeping in England, 'Coming in from the cold' in 1999, there has been over a two thirds reduction in the number of rough sleepers.

Evidence shows however, that whilst significant improvements were made in the last ten years there is still a constant flow of new people sleeping rough on the nation's streets (though most do not stay long) and that there is still much to be done in London, and in Haringey, to once and for all remove the need for anyone to live on the streets.

Results from the street counts carried out in London in 2009 show that a total of 265 people were found sleeping rough on any given night, an increase from the previous year's figure of 239.

Year	2005	2006	2007	2008	2009
Rough sleepers in London	221	267	248	239	265
Rough sleepers in England	459	502	498	483	464
% of rough sleepers found in London	48%	53%	50%	49%	57%

The CLG's 2008 strategy, 'No One Left Out: Communities ending rough sleeping' sets out the Government's intent to work with partners to end rough sleeping by 2012.

The Mayor's London Housing Strategy takes forward this vision for the capital by setting the same target to end rough sleeping by 2012 and establishing a London Delivery Board chaired by the Mayor's Housing Director to tackle the problem of rough sleeping. The Board has identified several priorities to help meet the 2012 target;

- Re-launching the London Reconnections Protocol to ensure that people can return to their home areas rather than sleeping rough in the centre of London
- Tackling the flow of new rough sleepers coming onto London's streets through better prevention work
- Ending rough sleeping for that cohort of very entrenched rough sleepers who have slept rough for more than 5 years (known as the RS205 project)
- Working with partners at the UK Border Agency and Jobcentre Plus to tackle the growing problem of rough sleepers with no recourse to public funds who require a specially targeted intervention
- Engaging with outer London boroughs and providers to improve their work to prevent rough sleeping
- Working with boroughs and providers to dramatically improve the proportion of rough sleepers moving on from hostel accommodation in a planned way

The CLG and Mayor of London are encouraging boroughs to work collaboratively within sub-regions and to develop sub-regional strategies to

help end rough sleeping. The first was developed in East London and launched in December 2009. The North London sub-region, including Haringey, is also developing a sub-regional strategy for launch during 2010.

Our Context – the situation in Haringey

Who lives in Haringey?

Our Borough profile gives data about the make up of Haringey⁴. There are approximately 230,000 people living in Haringey. It is a very diverse Borough and ranks as the fifth most diverse borough in London; some 50% of our population overall, and three-quarters of our young people, are from ethnic minority backgrounds, and around 200 languages are spoken in the borough.

30% of Haringey's population live in wards ranked among the 10% most deprived in England.

There are many health issues and mental illness is particularly common in some of Haringey's newer refugees, whose members have often experienced traumatic experiences in their home countries⁵.

Housing in Haringey

As with other London Boroughs there is a shortage of suitable housing in Haringey.

We have high numbers of people living in temporary accommodation (TA). The current figure is just under 3496⁶ (May 10) from a high of 5449 in January 2008. While we are on track to meet our challenging target of 2603 by December 2010 there is much work to do.

Buying a home in Haringey is expensive; the average price is £327,804 whereas the average wage is £27,368 which is lower than the London average. There is polarisation in wealth between the east and west of Haringey. These lower wages and high house prices make it impossible for some people to ever buy a house.

Rough sleeping in Haringey

⁴ http://harinet.haringey.gov.uk/index/news_and_events/fact_file/boroughprofile.htm

⁵ http://harinet.haringey.gov.uk/index/news_and_events/fact_file/boroughprofile.htm

⁶ OHMS data

During consultations in the lead up to the launch of Haringey Homelessness Strategy, it became clear that there was a perception of an increase in rough sleeping over recent years. Haringey has conducted street counts over the last 6 years and while there was a significant reduction in rough sleeping in 2005, street counts in 2006/7, 2007/8 and in November 2008/9 confirmed that on the night of the counts more people were sleeping rough. The 2009 count returned a lower result that may not be entirely representative due to bad weather.

Rough Sleepers in Haringey 2004-10:

2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
6 (Actual)	1 (Actual)	6 (Actual)	6 (Estimate)	10 (Actual)	3 (Actual)

A better indication of the numbers of rough sleepers is from contacts recorded by outreach teams and published in the CHAIN⁷ report. Data for 2008/2009 shows that 42 people were seen bedded down during this period; of those 36 were seen once, 6 were seen twice and 3 people were seen three times. During this same period 37 new people were contacted by the outreach team and 5 were already known.

Of the 47 people who were contacted by outreach services and/or arrived in or departed from accommodation in the period, 74% were male and 26% were female, with the majority being between the ages of 36 and 45. British nationals were most highly represented among this group (28) and there were only 2 who were A8⁸ or A2⁹ nationals. There are however concerns that the known number of A2 and A8 nationals is not a true representation of the prevalence of rough sleeping among this group. Recent estimates by outreach services¹⁰ indicate that there may be up to 8 people who originate from the A2 or A8 countries.

Many of the 42 rough sleepers seen bedded down had one or more support needs related to drug, alcohol or mental health problems. The report also identified the institutional history of people showing that 8 had been in care, 14 had been in Prison and 5 had been in the armed forces.

Current Resources in Haringey

- St Mungo's, Vartry Road Hostel, 188 Vartry Road, N15 provides 23 self contained bed sits with support. The entry criteria prioritise rough sleepers. Referrals to this hostel are via the Council's Vulnerable Adults team.

⁷ Combined Homeless and Information Network

⁸ Slovenia, Slovakia, Hungary, Lithuania, Latvia, Poland, Czech Republic & Estonia

⁹ Bulgaria & Romania

¹⁰ Thames Reach Street Rescue

- Thames Reach Street Rescue - Have a dedicated outreach worker that covers Haringey and two other neighbouring boroughs. Currently around 80% of his time is spent in Haringey.
- The Muswell Hill Baptist Church at 2 Dukes Ave, N10 2PT provides a soup kitchen, Sun-Thurs; 7.45pm-8.45pm

Links with other Strategies

We have identified direct links to a number of existing key strategies. We will ensure that our aims in delivering this strategy are embedded within these and will work together with partners to deliver common priorities.

Sustainable Community Strategy 2007 – 16

The development of this strategy contributes to the Sustainable Community Strategy outcome 'Healthier people with a better quality of life' which recognises the need for more high quality, safe, settled and affordable housing. It seeks to 'promote independence and provide high quality support and care for those in the greatest need'¹¹.

Housing Strategy 2009-19

Haringey's Housing Strategy aims to create 'Neighbourhoods that people choose to live in with a balance of different types of homes which offer quality, affordability and sustainability for current and future generations'. The Rough Sleepers Strategy will in particular work to enable residents to make the most of housing opportunities, by ensuring that they receive the high quality advice and support which is responsive to individual needs, enabling choice and independence .

Homelessness Strategy 2008 – 11

This Rough Sleepers Strategy will develop some of the work already being undertaken to tackle homelessness in Haringey and help us to deliver Haringey's Homelessness Strategy, in particularly the first two objectives:

1. We will actively support and promote a partnership approach to preventing homelessness
2. We will invest in early intervention and effective homelessness prevention.

¹¹ Sustainable Community Strategy 2007 – 16

The Homelessness Strategy also identifies the need for improved services for rough sleepers who have been assessed as not being in 'priority need' within the meaning of the homelessness legislation.

Supporting People Five Year Strategy 2005 – 10

We will build on the priorities for tackling rough-sleeping outlined in this strategy. We will build effective links between key agencies and ensure that support networks are in place to help people break the cycle of rough sleeping.

Move-On Strategy 2010 – 15

Preventing and tackling rough sleeping is only one part of the puzzle. Through the Move-on Strategy we will ensure that pathways to independence for clients in short-term supported housing are made a reality, freeing up this type of accommodation for vulnerable groups such as rough sleepers.

Outcomes

Our aim, through a zero tolerance approach to rough sleeping, is to reduce and sustain the numbers of people sleeping rough on the streets of Haringey to as close to zero as possible by 2012.

What are our priorities and how are we going to achieve them

1. Maximise partnership working across key agencies to tackle rough sleeping in Haringey.

Our aim is to provide a coordinated approach to delivering services to rough sleepers both locally and within our sub-region, to make best use of the services available and to provide more opportunities for people to move into a settled home.

Key actions are to:

- Ensure intelligence on rough sleeping is shared locally between partners
- Support the development of a sub-regional approach to rough sleeping

- Ensure that the Reconnections Protocol has been fully implemented
- Produce a directory of key services for advice agencies and key partners to support a Haringey wide Assertive Outreach Plan
- Develop a multi-agency task and targeting group to provide effective case management to bring rough sleepers off the streets; identify hotspots and develop plans to address them.

2. Adopt an early intervention approach to prevent rough sleeping.

By strengthening our links with our partners and ensuring our services are accessible to rough sleepers we aim to stop people reaching the point of rough sleeping and responding immediately to those that do.

Key actions are to:

- Ensure effective information and promotion of advice services
- Develop with partners a drop-in/one-stop shop service for rough sleepers and people at risk of sleeping rough
- Ensure maintenance of good links with the Probation and Prison Services and the Metropolitan Police.
- Develop effective links with NHS Haringey

3. Provide targeted advice and accommodation options for rough sleepers.

While joint working is a key factor in eliminating rough sleeping, we also need to provide targeted advice, plans and accommodation options to prevent people reaching the streets; and to move them off the streets.

Key actions are to:

- Ensure that Housing Advice Services are equipped to offer advice to people sleeping rough
- Develop prevention and option plans for people discharged from hospital
- Establish adequate provision of emergency accommodation and ensure that effective referral mechanisms are in place
- Ensure the Severe Weather Emergency Protocols (SWEP) is in place and can be implemented quickly

4. Adopt an assertive approach to contact and outreach.

Through developing a borough wide consistent and assertive approach to contact and outreach, we aim to move rough sleepers off the streets more quickly

Key actions are to:

- Produce a Haringey specific outreach plan to set out a new collaboration of existing service, maximising outreach capability and promoting a zero tolerance approach to rough sleeping.

- Ensure outreach services are widely promoted
- Explore a more flexible approach to accessing primary health care and drug/alcohol services to help ensure the health and wellbeing of rough sleepers

5. Develop accommodation and support pathways.

We will develop initiatives and pathways to ensure that rough sleepers have access to accommodation with support when they need it, and a move to more independent accommodation when they don't.

Key actions are to:

- Make sure that rough sleepers have appropriate support networks
- Ensure adequate provision and effective move on from short term supported accommodation through Haringey's Move-on Strategy
- Develop initiatives to encourage rough sleepers into the private rented sector.
- Ensure effective use of the London Clearing House

6. Develop specialist interventions and pathways to independence.

To ensure that people do not return to rough sleeping we need to consider the aspirations of the individual and develop innovative ways in meeting these needs.

Key actions are to:

- Investigate, raise and help meet the long term aspirations of rough sleepers
- Through the task and targeting group develop an innovative approach to tackling rough sleeping which is co-ordinated and that is responsive to individual needs.
- Ensure the continuation of support and care in the community through links with Haringey NHS
- Ensure effective pathways to employment

How we will implement and monitor this strategy

The delivery of this strategy will be overseen by the Integrated Housing Board, a thematic partnership board of Haringey Strategic Partnership.

Our existing Homelessness Strategy Vulnerable Adults Delivery Group meets regularly and their role will be to make sure that the actions in the implementation plan are being delivered and by monitoring performance demonstrate that they are successful. As well as reporting to the overarching Homelessness Strategy Implementation Group, and the Integrated Housing Board, this group will identify and share good practice between partners.

The Delivery Group will produce an annual review detailing progress made in that year and also look to future ways to deliver priorities.

In the development of our future approach to tackling rough sleeping we will also use Homeless Link's Prevention Opportunities Mapping and Planning Toolkit (PrOMPT). The toolkit promotes an approach that involves people who have direct experience of sleeping rough as experts in identifying pathways into rough sleeping and the points in the journey where more effective interventions would have helped¹².

The toolkit is based on the following principles:

1. No one should have to sleep rough in order to access services
2. Voluntary and statutory services need to work together to prevent rough sleeping
3. Rough sleeping should be tackled through strategic approaches, delivered locally
4. Much can be learnt directly from the views and experiences of those who have slept rough

¹² No One Left Out: Communities Ending Rough Sleeping (2009)

Rough Sleepers Strategy 2010-12 Draft Action Plan

Priority	Key Actions	SMART Target	By when	Resources	By whom
1. Maximise partnership working across key agencies to tackle rough sleeping in Haringey	Ensure intelligence on rough sleeping is shared locally between partners. 1.1.1 Explore the use of GOVx as a secure facility to provide urgent alerts/and updates to key agencies by November 2011 1.1.2 Agree and implement a framework to enable partners to access information by July 2012 1.1.3. Undertake a annual survey to identify Haringey's street population (currently street counts) in line with guidance from Communities for Local Government, by November each year. 1.1.4 Liaise with Communities for Local Government and the Greater London Authority in relation to Haringey's 'famous faces'.	Framework introduced Street Surveys completed	July 2012		Vulnerable Adults Delivery Group
	Support the development of a Sub-				

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>regional approach to rough sleeping.</p> <p>1.2.1 Lead and support sub-regional events by July 2012</p> <p>1.2.2 Identify and agree actions which will be part of the sub-regional action plan by March 2011</p> <p>1.2.3 Explore a cross boundary approach to managing resources by November 2011</p> <p>1.2.4 Contribute to the development of data capture relating to disabilities by November 2011</p> <p>1.2.5 Promote the use of PROMPT to inform the sub regional forward planning by November 2011</p>	<p>Events</p> <p>Sub- Regional Action Plan</p> <p>Cross boundary agreement</p> <p>PROMPT completed</p>	July 2012		Vulnerable Adults Delivery Group
	<p>Ensure the Reconnections Protocol has been fully implemented.</p> <p>1.3.1 Implement procedures to enable the monitoring of the number and destination of all reconnections.</p>	Protocol Implemented	November 2010		Vulnerable Adults Delivery Group
	<p>Produce a directory of key services for advice agencies and key partners to support a Haringey wide Assertive Outreach Plan</p>	Directory produced	March 2011		Vulnerable Adults Delivery Group

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>Develop a multi-agency task and targeting group to provide effective case management to bring rough sleepers off the streets; identify hotspots and develop plans to address them.</p> <p>1.5.1 Identify key agencies by June 2010</p> <p>1.5.2 Draft and agree terms of reference, format and frequency of meetings by August 2010</p> <p>1.5.3 Detail the roles and responsibilities for each service by July 2010</p> <p>1.5.4 Timetable the first series of meetings by July 2010</p>	<p>First meeting convened</p> <p>Key agencies identified TOR agreed</p> <p>Roles and responsibilities defined</p>	July 2010		Task and Targeting Group
2. Adopt an early intervention approach to preventing rough sleeping	<p>Ensure effective information and promotion of advice services</p> <p>2.1.1 Collate information leaflets/posters from services that advise and support people who are rough sleeping or who are at risk of rough sleeping by November 2010</p>	<p>Information collated reviewed and distributed.</p>	November 2010		Vulnerable Adults Delivery Group

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>2.1.2 Provide partners/ stakeholders, including Libraries and Customer Services with information booklets/ posters to promote advice services and the 24hour free phone for reporting rough sleeping by November 2010</p> <p>2.1.3 Review information on Haringey's website to ensure it is up to date and contains all relevant information by November 2010</p>				

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>Develop with partners a drop-in/one-stop shop service for rough sleepers and people at risk of sleeping rough</p> <p>2.2.1 Identify a suitable venue, where partners could co-locate and provide existing services to rough sleepers and those at risk of sleeping rough in one place by November 2011</p> <p>2.2.2 Prepare a proposal for HSiG/IHB for approval by November 2011</p> <p>2.2.3 Implement agreed actions by July 2012</p>	proposal and action plan produced	July 2012		Vulnerable Adults Delivery Group
	<p>Ensure maintenance of good links with The Probation and Prison Service and the Metropolitan Police</p> <p>2.3.1 Reinforce current arrangements by developing a service level agreement (SLA) with the Probation Service by</p>	SLA produced Procedures	November 2011		Vulnerable Adults Delivery Group

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>March 2011</p> <p>2.3.2 Work with the Prison Service to establish a system to ensure offenders receive the support and advice they need at an early stage. By March 2011</p> <p>2.3.3 Establish a process to share information with the Metropolitan Police where enforcement may result in people sleeping rough by November 2011</p>	<p>produced</p> <p>Processes produced</p>			

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>Develop effective links with NHS Haringey</p> <p>2.4.1 Build on the current arrangements with St Ann's Hospital by working in partnership with NHS Haringey to establish a system to identify all patients who are homeless or threatened with homelessness at an early stage</p> <p>2.4.2 Ensure that patients receive the advice and support they need prior to discharge by November 2011</p> <p>(Linked to 3.2)</p>	Procedures agreed and implemented	November 2011		Vulnerable Adults Delivery Group
3. Provide targeted advice and accommodation options for rough sleepers.	<p>Ensure housing advice services are equipped to offer advice to people sleeping rough.</p> <p>3.1.1 Explore with partners the feasibility of delivering a rough sleeping awareness course for front line staff by March 2011</p> <p>3.1.2 Ensure that staff have access to and are aware of the services offered to rough sleepers and the referral arrangements for these services March 2011</p>	Feasibility report produced /course delivered	March 2011		Vulnerable Adults Delivery Group

Priority	Key Actions	SMART Target	By when	Resources	By whom
	(linked to 1.4)				
	<p>Develop prevention and options plans for people discharged from hospital.</p> <p>3.2.1 Ensure that people in hospital who are homeless or threatened with homelessness receive Housing and options advice either at Council offices, via telephone or by home visit by November 2011.</p> <p>3.2.2 Ensure that people who are in hospital and who are homeless or threatened with homelessness receive an assessment of their housing and support / special needs at the earliest possible stage prior to discharge by November 2011</p>	<p>Process in place</p> <p>Procedure in place</p>	November 2011		Vulnerable Adults Delivery Group
	<p>Establish adequate provision of emergency accommodation and ensure effective referral mechanisms are in place.</p> <p>3.3.1 Explore the feasibility of securing emergency accommodation provision for rough sleepers within Haringey by July 2012</p> <p>3.3.2 Work with Haringey winter</p>	<p>Feasibility report and action plan</p> <p>Reviewed pathway</p>	July 2012		Vulnerable Adults Delivery Group

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>shelters, St Ignatius Housing Association and key support to review and continue the Haringey Winter Shelter pathway programme by November 2010</p> <p>3.3.3 Ensure that officers are aware of emergency accommodation provision and the referral pathways by March 2011 (linked to Key action 1.4)</p>	Entry into Directory			
	<p>Ensure the Severe Weather Emergency Protocol (SWEP) is in place and can be implemented quickly</p> <p>3.4.1 Ensure nominated officer has been identified to activate SWEP</p> <p>3.4.2 Review existing SWEP and agree resources/approach on a yearly basis</p> <p>3.4.3 Promote SWEP to all personnel and partners that may work with people who are or at risk of sleeping rough.</p>	Agreed and promote SWEP	September 2010 and then annually		Vulnerable Adults Delivery Group

Priority	Key Actions	SMART Target	By when	Resources	By whom
4. Adopt an assertive approach to contact and outreach.	<p>Produce a Haringey specific outreach action plan to set out a new collaboration of existing services, maximising outreach capability and promoting a zero tolerance approach to rough sleeping .</p> <p>4.1.1 Negotiate and implement an enhanced outreach service with Thames Reach Street Rescue by March 2010</p> <p>4.1.2 Pursue funding sources targeted at rough sleepers to feed into and ensure the continuation of the enhanced outreach service by November 2010</p> <p>4.1.3 Meet with all services that provide street outreach services to develop and agree response times and a service 'offer' for each by November 2011</p> <p>4.1.4 Introduce the Balance Scorecard for outreach services to monitor effectiveness and support learning between teams/services by November 2010</p>	<p>Enhanced service implemented</p> <p>Borough offer developed</p> <p>Balance Scorecard audit completed</p> <p>Process/protocol agreed implemented.</p>	<p>November 2011</p>		<p>Vulnerable Adults Delivery Group</p>

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>4.1.5 Work with the Anti-social Behaviour Action Team, Community Safety and Neighbourhood Management teams to address street based anti-social behaviour and agree a process to instigate enforcement action when needed by November 2011</p> <p>4.1.6 Work with UKBA to develop and implement processes which will enable speedy identification of people who are not exercising or are not able to exercise their treaty rights</p>				
	Ensure outreach services are widely promoted (in conjunction with key action 2.1)	Entry in directory of services and on website	November 2010		Vulnerable Adults Delivery Group
	<p>Explore a more flexible approach to accessing primary health care and drug/alcohol services to help ensure the health & wellbeing of rough sleepers.</p> <p>4.3.1 Collate evidence relating to rough sleepers not receiving services needed and on the outcomes from the mobile doctor</p>	<p>Report produced</p> <p>Offer for Rough Sleepers agreed.</p>	November 2011		Vulnerable Adults Delivery Group

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>pilot by March 2011</p> <p>4.3.2 Discuss service accessibility with relevant board/service and possibility of implementing a mobile doctor scheme in Haringey by November 2011.</p>				
5. Develop accommodation and support pathways for rough sleepers	<p>Make sure that rough sleepers have appropriate support networks</p> <p>5.1.1 Map existing services by March 2011</p> <p>5.1.2 Ensure that referral pathways are established by March 2011 (linked to 1.4)</p>	<p>Map of services</p> <p>Pathways defined</p>	<p>March 2011</p>		<p>Vulnerable Adults Delivery Group</p>
	<p>Ensure adequate provision of and effective move on from short term supported accommodation through Haringey's Move-On Strategy</p>	<p>Move-On Strategy produced</p>	<p>July 2010</p>		<p>Move-On Strategy Delivery group</p>
	<p>Develop initiatives to encourage rough sleepers into the private rented sector.</p> <p>5.3.1 Promote Haringey's Deposit Guarantee Scheme (DGS) as a option for verified rough sleepers who have been assessed as being able to live independently with or without</p>	<p>DGS launched</p>	<p>November 2010</p>		<p>Vulnerable Adults Delivery Group</p>

Priority	Key Actions	SMART Target	By when	Resources	By whom
	support November 2010				
	Ensure effective use of the London Clearing House (LCH) 5.4.1 Ensure that all services are aware of the appropriate referral pathways to LCH by March 2011 (linked to Key Actions 1.4 and 5.4)	Entry in directory	March 2011		Vulnerable Adults Delivery Group
6. Develop specialist interventions and pathways to independence.	Investigate, raise and help meet the long terms aspirations of rough sleepers 6.1.1 Conduct PROMPT survey every two years by July 2012	Report produced Survey conducted	July 2012		Task and Targeting Group
	Through the Task and Targeting group develop an innovative approach to tackling rough sleeping which is co-ordinated and that is responsive to individual needs. 6.2.1 Assess the extent of rough sleeping by those with no recourse to public funds by March 2011 6.1.1 Review the format, approach and outcomes of the Task and targeting group by November 2011	Review conducted and report produced	November 2011		Task and targeting Group
	Ensure continuation of support and care in the community through links		November 2011		Vulnerable Adults Delivery Group

Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>with Haringey NHS.</p> <p>6.3.1 Produce procedures to ensure the early identification of support needs .</p> <p>6.3.2 Implement procedures to ensure that staff liaise with support / care providers before a client moves into new accommodation by November 2011.</p>	Procedures implemented			
	<p>Ensure effective pathways to employment.</p> <p>6.4.1 Establish links between services for rough sleepers with the Haringey Guarantee and any other employment schemes by July 2012</p>	Pathway to employment established	July 2012		Vulnerable Adults Delivery Group